

## Hosted PBX: ATT's hosted PBX (telephony system) installed within our already extensive SIP trunking platform

A hosted carrier may have the best list of features at the most attractive price; but our experience over the last few years suggests that the two most important aspects of hosting voice applications are:

a) **Connectivity:** If the connection from your offices to the hosted application is not up to the required standard the application will not work.

b) **Core application**: Replicating the hosted application is paramount. AT Telecommunications Ltd.'s core voice application is spread between 3 data centres in and around London and we have no single point of failure within the application.

## ATT hosted PBX

**ATT:** This is a hosted telephony application installed within our already extensive SIP trunking platform. ATT Hosted PBX has all the features demanded by the market with a compact easy to use.

**Licences:** Are per user and not per device enabling you to use the device you want, when you want and where you want, i.e. hardwired phone or PC software client at your desk, mobile phone, or iPad (Wi-Fi connected) anywhere in the world. You will never miss a business call again.

Phones and software: We will recommend Phones and software as per your needs.

**Connectivity:** Is paramount to the success of deploying a hosted application no matter if it's for a single user or SME client. AT Telecommunications Ltd has partnered with providers who have a long reputable history for supplying data connectivity for voice applications. If the connectivity profile doesn't fit we won't be supplying the application.

Number Porting: We will process your number ports on your behalf and save you stress

**Number Provision:** AT Telecommunications Ltd have an extensive range of UK numbers covering 90% of the UK we can also provide international numbers.

What is included in each licence: Every supplier has a different approach on pricing and pricing options; we have strived to provide very cost effective pricing structure. There are applications which will not be required by every user that use resource.

**Features Included:** 

• All standard telephony features



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- Voicemail per user
- Voicemail to email
- CTI integration, provided by third party applications
- Connect from any internet connection
- Register multiple devices to one account. Access from anywhere
- Local Conferencing
- Conference Bridges (Pin protected).
- Fax to email.
- Hold Music
- Call Transfer.
- Call Forwarding.
- Custom Announcements
- Pickup Groups
- Group Voicemails
- Hunt Groups (Sequential/Parallel)
- Auto Attendants
- 999 Location per extension
- Live billing information
- Fraud notification & suspension
- Bring your own device.
- Simple intuitive admin interface
- Great commission for resellers on licenses and calls.
- Operational expenditure.
- Built on the AT Telecommunications Ltd network. **Optional Non-standard features:**
- Interactive Voice Response/ Automated Attendant (IVR/AA) which is normally companywide so we charge per IVR/AA,
- Mobile twinning: an application which is not required by everyone, charged per twinning licence\*
- Call recording: charged per user\*
- Conference calling: charged per simultaneous conference